

WARRANTY
THE MINK



THE MINK®



Note: This limited Warranty does not affect your statutory rights under the laws relating to the sale of consumer products.

Overview

Jordi Hans Design (“We”, “Our”, “Us”) warrants that, subject to the exclusions and limitations set out below, The Mink (the “product”) purchased by you will be free of defects in materials and workmanship when used normally in accordance with our published guidelines during the period of one (1) year from the date of delivery (the “Warranty Period”). Our published guidelines include but are not limited to information included on our website, www.jordihansdesign.com and in the supplied user manuals. In the event that the product fails to meet the warranty standard to our reasonable satisfaction, we will within a commercially reasonable time, free of charge, either repair or replace the product as described below.

This Limited Warranty is only valid and enforceable in the country where you purchased the product, provided that the said county is on the lists of countries in the territory defined in the terms of sale that applied when you purchased the product.

Any implied warranties applicable under state law or the laws of any country will be limited to the warranty period. However, some states and countries do not allow limitations on how long an applied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state and/or country.

Making a claim under the limited warranty

If you wish to make a warranty claim, please contact us at Gjuterigatan 9, Science Park 55318 Jönköping Sweden and send us an email: Info@jordihansdesign.com.

Please have the serial number of your product ready. Our colleagues will advise you of the process involved in making a claim.

Any claim under the Limited Warranty is subject to you notifying us of the alleged defect within a reasonable time of it coming to your attention and, in any case, by no later than the expiration of the warranty period.

Remedy

If a claim is received with the warranty period and the product is found to have failed under the warranty we will, at our option:

- Repair the product;

JORDI HANS DESIGN

Gjuterigatan 9,55318 - Jönköping - Sweden

Phone: +46 76-549 16 70

Email:info@jordihansdesign.se

www.jordihansdesign.com

Organization number: 198307062359

F-Skatt : Registered

VAT Nr : SE-830706235901

- Exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product;
- Exchange the product with a product that is new and upgraded model which has at least equivalent or upgraded function to the original product.

As far as applicable laws permit, the warranty period will not be extended or renewed or otherwise affected due to subsequent exchange, resale, repair or replacement of the product. However, part(s) repaired or replaced during the warranty period will be warranted for the remainder of the original warranty period for ninety (90) days from the date of repair or replacement, whichever is longer.

Replacement or repaired products, as applicable, will be returned to you as soon as commercially practicable. All parts of the product or other equipment that we replace will become our property. If the product is found not to be covered by the Limited Warranty, we reserve the right to charge a handling fee. When repairing or replacing the product, we may use products or parts that are new, equivalent to new or re-conditioned.

What is not covered

Unless agreed in writing, the Limited Warranty will not apply if the defect(s) is related to:

- a) Normal wear and tear;
- b) Defects caused by rough or inappropriate handling or use or damage caused by accident, misuse, neglect, fire, water, lightning or other acts of nature;
- c) Non-compliance with the product instructions;
- d) Willful or deliberate damage, neglect or negligence;
- e) Use of spare parts or other replacement items (including consumables) which are not provided or recommended by us;
- f) Any alteration or modification to the product which has been carried out by you or a third party not authorized by us;
- g) Any failure to adequately package the product for transportation;
- h) Extreme or external caused beyond our reasonable control.

The Limited Warranty will not apply to any damages to goods or persons involving the Product, neither during its use nor when not used.

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The Limited Warranty will be invalid if (a) product's serial number has been removed, erased, defaced, altered or is illegible in any way (as determined in our sole discretion), or (b) you are in breach of the terms of this limited warranty or your contract with us.

Sole Remedy

This Limited Warranty is your sole and exclusive remedy against Jordi Hans Design and Jordi Hans Design's sole and exclusive liability in respect of defects in the product. This Limited Warranty replaces all other Jordi Hans Design warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose. However, this Limited Warranty will neither exclude nor limit any of your legal (statutory) rights under the applicable national Swedish laws.

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